

General Sales and Delivery terms

1. General

- 1.1. General terms of sale and delivery apply to all offers, sales and deliveries unless otherwise agreed in writing between the parties.
- 1.2. When you approve Skilte eXpressen's terms of sale and delivery, you simultaneously give your consent to Skilte eXpressen's processing of your personal data, cf. GDPR

2. Offer

- 2.1. Any offer from Skilte eXpressen is valid for 30 days, unless otherwise agreed.

3. Prices

- 3.1. The prices are shown in the offer from Skilte eXpressen. Pricelists are only binding to the extent that the agreement explicitly refers to them.
- 3.2. All work is invoiced according to actual work done.
- 3.3. All prices are excl. VAT, taxes, packaging, freight and handling fee.
- 3.4. Skilte eXpressen is entitled to change the agreed price if there are changes in applicable raw material prices, labor wages, taxes and duties, etc.
- 3.5. For orders of DKK 750, - or less (excluding VAT) an invoice fee of DKK 75, - is expected.
- 3.6. Packaging of any kind, including pallets or in iron cages, is done at the customer's expense and is charged at the daily price.
- 3.7. In the event of unsuccessful execution of the work, the time, kilometers and start-up fee will be invoiced.

4. Prerequisites for carrying out the work

- 4.1. The work area must be in such condition that the work can be carried out unhindered and continuously.
- 4.2. An additional price for cleaning may occur to the extent necessary.

5. Payment

- 5.1. Payment must be available on the date the invoice indicates as the last timely payment date.
- 5.2. If the buyer is in default, interest on the due amounts will be charged at 2% per month started and reminders fee, as from the due date of the invoice until the date of payment in full, according to the Danish legislation.
- 5.3. If the buyer cannot receive the delivery at the agreed time of delivery, the payment must be due as had it been delivered as agreed.
- 5.4. The buyer is not entitled to offset any counterclaim on Skilte eXpressen, which is not acknowledged in writing by Skilte eXpressen, nor does the buyer have the right to withhold any part of the purchase price as a guarantee of fulfillment of any claims.

6. Delivery

- 6.1. All deliveries are Ex Works / Ab factory (Skilte eXpressen – Støvring, Denmark) unless otherwise agreed in writing.
- 6.2. If the goods sold are to be delivered, the transport takes place at the buyer's expense and risk. If the shipment is for Skilte eXpressen bill, the transport is still at the buyer's risk.
- 6.3. Delivery 8 days working days. Delivery times are set by Skilte eXpressen at the best estimate on the basis of the circumstances at the conclusion of the agreement.
- 6.4. In the event of a delay, the buyer must contact Skilte eXpressen in writing.

7. Property and return

- 7.1. The sold items remain the property of Skilte eXpressen until the full payment and additional costs has been paid.

- 7.2. In the event of non-timely payment or breach of the provisions of the agreement, Skilte eXpressen is entitled to, through the law, to take back the sold effects or require the remaining claim to be settled in accordance with the Danish law and Credit Agreement Act.
- 7.3. Only after written agreement are goods returned, undamaged and in original packaging. Return freight is the responsibility of the buyer.
- 7.4. Specially produced or provided products cannot be returned.

8. Defects

- 8.1. Upon receipt, the buyer must examine the delivery for any defects.
- 8.2. If defects are present, the buyer must immediately, within 24 hours of receipt, contact Skilte eXpressen in writing. If the buyer fails to do so, the buyer forfeits the right to claims.
- 8.3. If the buyer has not contacted in writing within one year from the time of delivery, the buyer forfeits the right to any defect or warranty claim against Skilte eXpressen. Just as the buyer must keep Skilte eXpressen free of any claim that the purchaser's customers have claimed directly from Skilte eXpressen.
- 8.4. The buyer carries the risk that the delivery is suitable for purposes that are particularly applicable to the buyer.
- 8.5. Within a reasonable period of time after Skilte eXpressen has provided notice to the customer after a defect is covered by the warranty, Skilte eXpressen will remedy the defect by replacing or repairing defective parts, or sending parts to the customer for the customer's own replacement or repair.

9. Responsibility

- 9.1. Skilte eXpressen is not liable for damage caused by the sold items on movable and/or immovable property or personal injury, while the item sold is in the buyer's possession.
- 9.2. The buyer is obliged to keep Skilte eXpressen free of damage to the extent that Skilte eXpressen may be imposed on third parties.
- 9.3. In no case is Skilte eXpressen responsible for operating losses, lost profits or other financial consequence losses.

10. Discharge (force majeure)

- 10.1. In the circumstance that Skilte eXpressen does not master, such as widespread and local strikes and lockouts (including in subcontractors), whether internal or external or legal or illegal, and regardless of the type of conflict or brand, damages, power failures, computer viruses, regulatory measures, failure or delay from subcontractors, import or export restrictions, unusual natural events of any kind, etc. which entails a delay in delivery, whether these circumstances exist abroad or in Denmark, entitles Skilte eXpressen to postpone the delivery date or to cancel the order, without Skilte eXpressen being liable for liability unless it can be demonstrated with reasonably that Skilte eXpressen should have foreseen this at the time of the conclusion of the agreement.

11. Law

All disputes that may arise in connection with the agreement must be settled according to Danish law and legislation.